Campaign & Eligibility

1. Organizer and Campaign

1.1 The "Win an iPhone Duo" campaign ("Campaign") is organized by Lione Laboratories Sdn. Bhd. (Registration No. 201201025201) ("Organizer").

1.2 The Campaign runs from 15th November 2026, 00:00, to 27th January 2027, 23:59, Malaysia time ("Campaign Period"). Purchases made outside the Campaign Period are not eligible. Entry forms must be submitted within the Campaign Period.

1.3 Participating Products are retail boxes of LUCENT® PRIME (30 sachets), STANMNA™ (30 sachets), LIONE NMN 300mg (1 vial) and LIONE NMN 500mg (1 vial) ("Participating Products"). No other Organizer product qualifies.

1.4 Participating Products must be purchased from either:

- (a) a clinic in Malaysia that stocks the Participating Products ("Participating Clinic"); or
- (b) the Organizer's official website, https://lione-labs.com/.

1.5 "Box" means one sealed retail box of a Participating Product sold to an end consumer. Loose sachets, samples, and free-of-charge or complimentary units do not qualify.

2. Eligibility

2.1 The Campaign is open to Malaysian citizens and permanent residents aged 18 and above and residing in Malaysia at the time of entry ("Participants").

2.2 The following people are not eligible, nor are their immediate family members (spouse, parents, children and siblings):

- (a) employees of the Organizer and its related companies;
- (b) owners, doctors and employees of any Participating Clinic.

2.3 Only retail purchases by end consumers qualify. Purchases by clinics, distributors or resellers from the Organizer, including bonus units under any trade scheme, are not eligible.

2.4 The Organizer may request proof of eligibility at any time and may disqualify any Participant who cannot provide it.

Entry Guidelines

3. How to Enter

3.1 Entries are earned per Box of a Participating Product purchased within the Campaign Period, as follows:

- (a) LUCENT® PRIME (30 sachets) and STANMNA™ (30 sachets): each Box earns one (1) entry;
- (b) LIONE NMN 300mg (1 vial): each Box earns two (2) entries; and
- (c) LIONE NMN 500mg (1 vial): each Box earns three (3) entries.

3.2 There is no limit on the number of purchases a Participant can make. Each separate purchase of the Participating Products made within the Campaign Period earns entries in accordance with Clause 3.1, and all such entries will be accumulated under the same Participant. Purchases made before or after the Campaign Period will not earn any entries.

CLINIC PURCHASES

3.3 Submit the entry form via the QR code provided. The form asks for:

- (a) full name, mobile number and Instagram username/handle;
- (b) the Participating Clinic's name;
- (c) date of purchase and total entries; and
- (d) a clear photo of the receipt.

3.4 The receipt must be an official receipt or invoice issued by the Participating Clinic. It must show the clinic's name, receipt number, a purchase date within the Campaign Period, the Participating Product name and the quantity purchased. Receipts that do not itemize the Participating Product will be rejected.

3.5 Before uploading, you must crop or cover any part of the receipt that does not relate to the Participating Product, such as other treatments, services or medical details. The Organizer does not require this information and will not use it.

3.6 Each receipt may be submitted once, by one Participant only.

3.7 Keep the original receipt until the prize claim period in Clause 5.11 ends. Winners must produce it for verification (Clause 5.10).

ONLINE PURCHASES

3.8 Submit the entry form at https://forms.gle/gtSLFEV1KbamAEUs8. The form asks for:

Online Entries & Verification

- (a) full name, mobile number and Instagram username/handle;
- (b) date of purchase and total entries; and
- (c) a screenshot of the order confirmation.

3.9 An online order earns entries only once it is fully paid. Entries are void if the order is cancelled, refunded or returned.

ALL ENTRIES

3.10 A Participant must complete the following within the Campaign Period to be eligible:

- (a) follow the Organizer's official Instagram account, @lionelaboratories;
- (b) like the official poster published on @lionelaboratories ("Campaign Post"); and
- (c) tag three (3) friends in the comments section of the Campaign Post.

3.11 Incomplete, illegible or incorrectly submitted entries are invalid. The Organizer is not responsible for entries lost or delayed through technical failure.

4. Verification and Disqualification

4.1 The Organizer will verify every entry. This may include confirming receipt details with the Participating Clinic and checking them against the Organizer's own sales and supply records. Entries that cannot be verified are void.

4.2 The Organizer may disqualify any entry, or any Participant, where the entry:

- (a) duplicates another entry, or reuses a receipt or order already submitted;
- (b) uses an altered, forged or fabricated receipt or order;
- (c) is inconsistent with the Organizer's supply records;
- (d) relates to a cancelled, refunded or returned purchase, or to a purchase made for resale;
- (e) otherwise breaches these Terms and Conditions or involves fraud or abuse.

4.3 Verification closes on 31st January 2027, 23:59, Malaysia time, and only entries verified by then go into the Draw.

4.4 The Organizer's decision on the validity of entries is final.

Lucky Draw & Prizes

5. Draw, Prizes and Claims

5.1 The winners will be selected by random draw using an online random-draw tool selected by the Organizer, on 2nd February 2027 at 12:00pm ("Draw").

5.2 If the online tool fails or is unavailable, the Organizer may conduct the Draw by an alternative random method at its discretion.

5.3 The Draw will be conducted live on the Organizer's Instagram page @lionelaboratories by representatives of the Organizer.

5.4 Each valid entry will be entered into the Draw as a separate entry. A Participant with more than one (1) entry will therefore have a correspondingly higher chance of being selected.

5.5 The Draw will be conducted in the following order: Grand Prize, followed by Second Prizes, Third Prizes, and Consolation Prizes. A Participant who has been selected for a prize will be excluded from all subsequent draws.

5.6 The results of the Draw are final and conclusive, and no correspondence will be entertained.

5.7 Prizes:

Prize	Description	Quantity	Value per prize (RM)
Grand Prize	iPhone Duo 512GB Star White	1	10,499.00
Second Prize	Garmin Forerunner 70	2	1,119.00
Third Prize	Shokz OpenRun Pro 2	3	899.00
Consolation Prize*	LUCENT® PRIME or STANMNA™	10	618.00, 538.00 respectively

*Each Consolation Prize winner may choose either one (1) box of LUCENT® PRIME or one (1) box of STANMNA™.

5.8 Prizes cannot be exchanged for cash or transferred. Colour, size and band options are at the Organizer's choice and subject to stock. If a prize becomes unavailable, the Organizer may replace it with one of equal or greater value.

Prize Claims & Privacy

5.9 Winners will be contacted by WhatsApp within two (2) days after the Draw. The winners list will be published on the Organizer's Instagram page, with names partly masked.

5.10 To claim, a winner must present:

- (a) their NRIC;
- (b) the original receipt for a clinic purchase, or the order confirmation for an online purchase.

If a winner cannot provide these, the prize is forfeited and the Organizer may award it to a reserve winner.

5.11 Prizes must be claimed within seven (7) days of notification. Unclaimed prizes are forfeited.

5.12 Prizes will be delivered to a Malaysian address at the Organizer's cost or collected at the Organizer's office. Any tax payable on a prize is the winner's responsibility.

5.13 Any warranty is provided by the prize manufacturer or supplier, not by the Organizer.

6. Personal Data, Publicity and General Terms

6.1 Personal data is processed under the Personal Data Protection Act 2010 and the Organizer's Privacy Notice at https://lione-labs.com/privacy-policy/. It is used only to run the Campaign: verifying entries, conducting the Draw, delivering prizes and announcing winners. Receipt images and order confirmations will be deleted within thirty (30) days after the prize claim period in Clause 5.11 ends, except for winners' records, which may be kept for an additional thirty (30) days to resolve any disputes or for audit purposes.

6.2 Winners agree that the Organizer may use their name, photographs and video recordings in Campaign publicity without further payment.

6.3 To the fullest extent permitted by law, the Organizer is not liable for any loss or damage arising from participation in the Campaign or from the use of any prize.

6.4 The Organizer may amend these Terms and Conditions, or suspend or end the Campaign, by giving notice on the Organizer's Instagram page. Entries validly made before such notice will be honored.

6.5 These Terms and Conditions are governed by the laws of Malaysia and subject to the exclusive jurisdiction of the Malaysian courts.

6.6 By entering, Participants agree to be bound by these Terms and Conditions.

General Terms & Enquiries

6.7 This Campaign is in no way sponsored, endorsed, administered by, or associated with Instagram or Meta Platforms, Inc. By entering, each Participant releases Instagram and Meta Platforms, Inc. from all liability in connection with this Campaign. Any questions or complaints about the Campaign must be directed to the Organizer. Apple, iPhone, Garmin, Forerunner, Shokz and OpenRun are trademarks of their respective owners, who are not sponsors of, and are not associated with, this Campaign.

6.8 Enquiries: email hello@lione-labs.com; WhatsApp +60 12-509 9330 (Monday – Friday, 10:30am – 6:30pm).